



SERVICE FOR  
[REDACTED]  
ESSEX MA 01929

Enrollment Information  
will be on the first page of  
your National Grid Bill

ACCOUNT NUMBER  
[REDACTED]

PLEASE PAY BY  
Apr 2, 2022

AMOUNT DUE  
\$ 70.53

www.nationalgridus.com

CUSTOMER SERVICE  
1-800-322-3223  
CREDIT DEPARTMENT  
1-888-211-1313  
POWER OUTAGE OR DOWNED LINE  
1-800-465-1212  
CORRESPONDENCE ADDRESS  
PO Box 960  
Northborough, MA 01532-0960  
ELECTRIC PAYMENT ADDRESS  
PO BOX 371396  
PITTSBURGH, PA 15250-7396  
DATE BILL ISSUED  
Mar 9, 2022

**ACCOUNT BALANCE**

Account Number

Previous Balance	154.02
Payment Received on MAR 7 (Check) <i>THANK YOU</i>	- 84.17
Payment Received on FEB 10 (Check) <i>THANK YOU</i>	- 69.85
Current Charges	+ 70.53
<b>Amount Due ▶</b>	<b>\$ 70.53</b>

➤ **AVOID LATE PAYMENT CHARGES**  
To avoid late payment charges, we encourage you to pay your bill on time. Payment can be made at [www.nationalgridus.com](http://www.nationalgridus.com) or by calling 1-800-322-3223. If you are having difficulty paying your bill, we can help. Please visit [ngrid.com/discounts](http://ngrid.com/discounts) to review our assistance options.

To avoid late payment charges of 0.82%, \$ 70.53 must be received by Apr 2 2022.

**Enrollment Information**

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone NEMA/BOST  
Acct No: [REDACTED] Cycle: 3, DANA

**DETAIL OF CURRENT CHARGES**

**Delivery Services**

Type of Service	Current Reading	Previous Reading	Difference	Meter Multiplier	Total Usage
Energy	66587 Actual	66338 Actual	249	1	249 kWh
<b>Total Energy</b>					<b>249 kWh</b>

**Electric Usage History**

Month	kWh	Month	kWh
Mar 21	02	Oct 21	03
Apr 21	02	Nov 21	140
May 21	02	Dec 21	246
Jun 21	04	Jan 22	300
Jul 21	03	Feb 22	249
Aug 21	02	Mar 22	
Sep 21	03		

Customer Name

Key

NUMBER [REDACTED] NEXT SCHEDULED READ DATE ON OR ABOUT Apr 8  
SERVICE PERIOD Feb 8 - Mar 8 NUMBER OF DAYS IN PERIOD 28  
RATE General Service - Small C/I G-1 VOLTAGE DELIVERY LEVEL 0 - 2.2 kv

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

ACCOUNT NUMBER [REDACTED]	PLEASE PAY BY Apr 2, 2022	AMOUNT DUE \$ 70.53
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PO Box 960  
Northborough MA 01532

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable to National Grid  
Please pay Gas & Electric bills separately

\*\*\*\*\*AUTO\*\*5-DIGIT 01929

[REDACTED]  
ESSEX MA 01929-0009

002789

NATIONAL GRID  
PO BOX 371396  
PITTSBURGH PA 15250-7396

SERVICE FOR  
 [REDACTED]  
 ESSEX MA 01929

Supply information will  
 be on the second page of  
 your National Grid Bill

ACCOUNT NUMBER [REDACTED] PLEASE PAY BY AMOUNT DUE  
 Apr 2, 2022 \$ 70.53

**Choosing an Energy Supplier** You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at [ngrid.com/ma-energychoice](http://ngrid.com/ma-energychoice)

Customer Charge			10.00
Dist Chg	0.06868275	x 249 kWh	17.10
Transition Charge	-0.00098569	x 249 kWh	-0.24
Transmission Charge	0.03035571	x 249 kWh	7.56
Energy Efficiency Chg	0.00938	x 249 kWh	2.33
Renewable Energy Chg	0.0005	x 249 kWh	0.12
Distributed Solar Charge	0.0036	x 249 kWh	0.90
Electric Vehicle Charge	0.00046	x 249 kWh	0.11
<b>Total Delivery Services</b>			<b>\$ 37.88</b>

**Supply Services**

SUPPLIER National Grid

Basic Service Fixed	0.13113	x 249 kWh	32.65
<b>Delivery Services</b>			<b>\$ 32.65</b>

Supplier will be listed  
 as  
 Malden Community  
 Electricity - Dynegy

Rate will be:  
 Standard: 0.13758  
 Basic: 0.13345  
 or 100: 0.14696

**Explanation of General Billing Terms**

**KWH:** Kilowatt-hour, a basic unit of electricity.  
**Off-Peak:** Period of time when the need for electricity on the Company's system is low, evenings, weekends and holidays.  
**Peak:** Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.

**Estimated Bill:** A bill calculated on your typical monthly usage rather than on an actual meter reading, usually rendered because we are unable to read your meter.  
**Meter Multiplier:** A number by which the usage on certain meters must be multiplied by to obtain the total usage.  
**Demand Charge:** The cost of providing electrical distribution equipment to accommodate your largest electrical load.

**Supplier Service Charges consist of:**  
**Generation Charge:** The charge(s) to provide electricity to the customer by a supplier.

**Delivery Service Charges are comprised of:**  
**Customer Charge:** The cost of providing customer related services such as metering, meter reading and billing. These costs are unaffected by the actual

**Questions:**

If you have questions or complaints regarding this bill or National Grid's service quality, please contact Customer Service at 1-800-322-3223. You may also contact the Massachusetts Department of Public Utilities, Consumer Division at 617-737-2836 or toll free at 1-877-886-5066, TTY (for the hearing impaired only) 1-800-439-2370 or web site [www.mass.gov/dpu](http://www.mass.gov/dpu).

**Transmission Charge:** The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.  
**Energy Efficiency Charge:** The cost of energy efficiency program services offered by the Company.  
**Renewable Energy Charge:** A charge to fund initiatives for renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.  
**Distributed Solar Charge:** Recovers the cost of the Massachusetts solar program, including payments to owners of solar systems.  
**Electric Vehicle Charge:** Recovers the cost of the Electric Vehicle Program, including rebates for installation of EV charging infrastructure and for off peak charging.